

Communication

Your unit may offer multiple methods of communication with other devices as described below. Not all the features apply to every unit, as some of the features are offered as options. If the feature described does not apply to your unit, please disregard that section.

Connecting to a PC

Connecting your unit to a PC allows you to copy files, synchronize information, send and receive e-mail and install applications on your unit. Connectivity software is pre-installed on your handheld unit.

Microsoft Windows Vista® & Windows 7®: Microsoft Windows Mobile Device Center may be pre-installed on your PC. If it is not on your PC, go to www.microsoft.com and search for Windows Mobile Device Center to install it.
NOTE: It does not recognize the serial port and Serial ActiveSync is not supported at all. You must connect by either USB or Bluetooth.



Microsoft Windows XP® SP3 or later: Microsoft ActiveSync 4.5 or greater is required. (Microsoft Office Outlook 2000 and older is not supported.)
NOTE: If you have an earlier version on your PC, you need to upgrade to version ActiveSync 4.5 prior to connecting to your unit. Go to <http://www.microsoft.com> and search for ActiveSync.

IMPORTANT: Do not connect your unit to the USB port on the PC until **after** you install connectivity software to your PC. If you prematurely connect the unit to your PC, your PC USB drivers may get into a confused state and will not connect. If you suspect that something like this has happened, uninstall the connectivity software on your PC, reboot, and reinstall.

After the connectivity software is installed on the PC, connect the unit to the PC:

1. Connect the USB end of the synchronization cable to the PC.
2. Turn on your unit.
3. Connect the mini-USB end of the cable to your unit.

Troubleshooting connection problems

1. Confirm the unit is configured to communicate with the PC.
Tap  / **ActiveSync** / **Menu** / **Connections**. Confirm the box **Synchronize all PC's using this connection** is checked and **USB** is selected from the dropdown list.
2. If the unit is unable to connect to the PC via ActiveSync, try disabling any personal firewall software running on the PC. TCP/IP ports need to be open.
3. Reset the unit.
4. If you have more than one unit, PC and/or cable, testing different combinations of equipment can help isolate the cause of the problem.
5. If you suspect the unit may have been connected to the PC USB port before the connectivity software was installed, then uninstall, reboot the PC, and reinstall.
6. Confirm the version of connectivity software used on your PC (Microsoft ActiveSync 4.5 or greater for Windows XP or Windows Mobile Device Center for Windows 7 and Vista).
7. Tap  / **Settings** / **Connections** / **USB to PC** and change the check box **Enable advanced network functionality**.